

**AM OKNA GUARANTEES ITS PRODUCTS
FOR DEFECTS IN MANUFACTURING OR
MATERIALS ON THE FOLLOWING
CONDITIONS: IT IS A LIMITED
WARRANTY.**

1. The PVC profiles are guaranteed against defects in materials and manufacture from the date of purchase as specified in the chart below, under normal conditions of use and maintenance. Sunshine and regular atmospheric pollutants may cause a gradual change in colour, chalking or an accumulation of spots or surface dirt on all PVC products. These are natural occurrences, which are excluded from the warranty.

**2. LIMITED WARRANTY ON INSULATING
GLASS IGU (INSULATED GLASS UNIT).**

This warranty applies to insulated glass units only when used for the manufacture of complete products and covers the formation of condensation or dust deposits between the two panes of glass caused by a break in the sealed joint, which results in noticeable reduction in visibility, according to the following chart.

3. HARDWARE

This warranty applies to hardware for a period of 2 years and covers any breakage occurring under normal conditions of use. This warranty does not cover oxidation, changes in colour, polish or finish of the hardware. This warranty does not cover and specifically excludes defects caused by corrosion if the hardware is used in a corrosive environment. AM OKNA will only supply replacement parts free of charge, All expenses for labour, transportation, repair work, installation and/ or finishing on site are excluded.

4. CONDITIONS:

Products must be installed according to the state of the art and according to Aluplast (PVC profile producer) installation manual, square and true, for this warranty to be valid. Minimum periodic, once per year, maintenance must be performed (washing the profiles, lubrication of the moving parts and weatherstripping). This warranty may be assigned entirely but only during the first year following the date of purchase.

5. EXCLUSIONS FROM WARRANTY

The following conditions are not covered by the warranty.

Defects resulting from:

A) Abnormal atmospheric conditions, corrosive or harmful vapour or dust.

B) Use of thinners, solvents or abrasive materials on the surfaces

C) If the surface has not been regularly maintained for at least one (1) year with a mild liquid soap and hot water applied with a soft cloth or a sponge.

D) If the defects are less than the specifications of the applicable standards. Gradual and uniform change in colour as happens on all outdoor materials.

**6. WARRANTY PROCEDURES AND
CONDITIONS**

Base on receipt of a written claim, respecting the conditions of this warranty, AM OKNA will consider each claim and written answer will be delivered by 14 working days. If the claim is accepted and considered as valid, AM OKNA will supply a product or element free of defects within 21 days, if a new element don't need to be produced, or within 60 days if a new element need to be produced.

AM OKNA does not make any other warranty for paint and all other damage of any type whatsoever, including the cost of labour, except for the first period of 10 years, direct and incidental damage, real or foreseeable, present or future damage, are specifically excluded.

This warranty, which applies from January 1, 2015. No other warranty, oral or in writing, is valid. Products sold previously by AM OKNA are covered by the applicable warranty on the date they were sold. This warranty is subject to Polish law and legislation.

